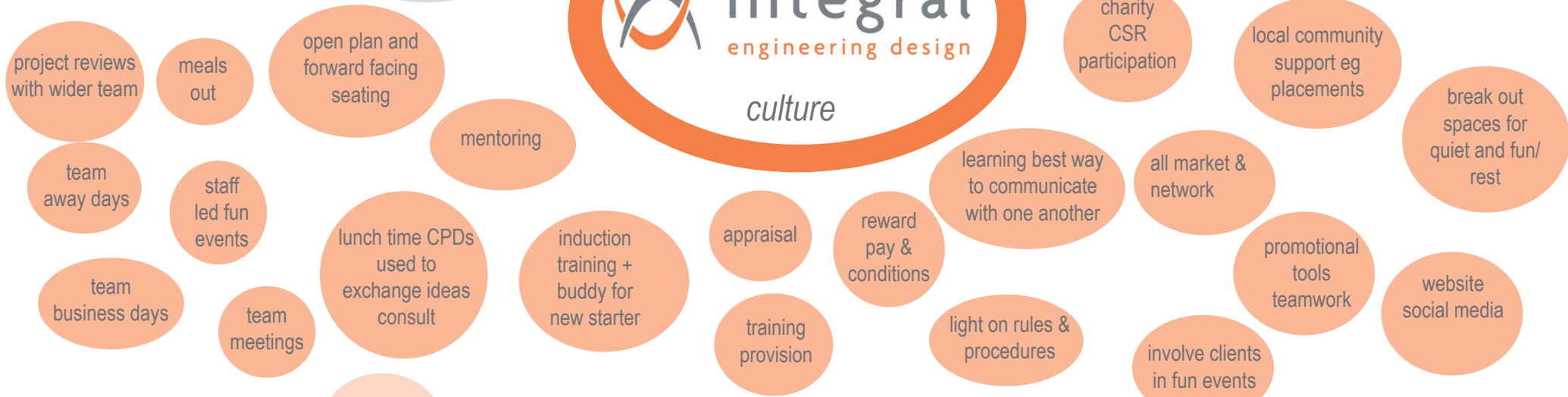


behaviours ethics etiquette



current actions and tools



future actions for improvement

